

# CUSTOMS SERVICES



## DHL Express

Name	Description	How we charge	Additional Charge
<b>Disbursement</b>	At the receiver's request, DHL credit or cash is used to fund the clearance, duty and tax charges relating to a shipment or piece, instead of the receiver using their own bond or credit line. The customs process is accelerated, with DHL making prompt payment of relevant charges while the receiver defers payment until an agreed date.	Per shipment	Higher of ZAR 150 or 2% of funds disbursed
<b>Advance Payment</b>	The service covers any import of a non-document shipment for which DHL has paid or used its customs credit line advancing customs duties, taxes or regulatory charges on behalf of those importers with whom DHL has no contract. The charge is based on the credit advanced or guaranteed and is subject to a standard minimum.	Per shipment	Higher of ZAR 150 or 2% of funds disbursed
<b>Broker Notification</b>	At the customer's request, DHL will provide the necessary paperwork to the customer's designated broker to perform the import clearance and resume the delivery to the final destination once the clearance is completed. DHL is subsequently not responsible for the timeliness of the submission to customs or for the release of the shipment.	Per shipment	210.00 ZAR
<b>Bonded Storage</b>	Storage charges apply when the shipment cannot be released by customs due to inaccurate or missing paperwork. Charges take effect three calendar days after the freight arrival date or broker notification, whichever is later. The charge applies to the duty and taxes payer.	Per shipment, per day after 3 calendar days	Greater of ZAR 80.00 per shipment per day or ZAR 1.60 per kg per day.
<b>Clearance Data Modification</b>	A surcharge applies in case the customs declared value of a shipment requires modification either before or during the customs clearance process.	Per shipment	800.00 ZAR
<b>Multiline Entry</b>	A service charge will be assessed for multiline item entries with more than five lines. An example would be – one shipment with multiple products or multiple invoices. All products require identification and must be classified under separate harmonized tariff numbers.	Per Line	40.00 ZAR From the 6 <sup>th</sup> Line entry item
<b>Export Declaration</b>	Applies in countries where an export declaration is required for shipments containing controlled commodities or exceeding a certain value threshold or weight. Depending on origin country, shippers that submit a declaration online may avoid the local charge.	Per shipment	150.00 ZAR
<b>Release to Broker</b>	At shipper or importer request, the release of a DHL Express shipment to the customers designated customs broker of choice. DHL will transfer the responsibility for a shipment and related customs documentation to the customer's nominated broker for clearance and last mile delivery.	Per shipment	660.00 ZAR
<b>Temporary Import /Export</b>	When requested by the shipper or importer, DHL prepares the merchandise or goods for their temporary export and later import. Raw or semi-finished materials can be imported into a Customs' approved Export Processing Zone or Free Trade Zone for value adding activities, providing the finished goods are subsequently exported.	Per shipment	300.00 ZAR
<b>Clearance Authorization</b>	When the Importer of the shipment has specifically requested contact before the customs clearance process begins, DHL will intercept the shipment and contact the Importer for clearance authorization or further instructions. This often helps to ensure that all clearance paperwork is complete and correct.	Per shipment	150.00 ZAR
<b>Permits and Licenses</b>	To accelerate import of selected controlled commodities, such as medical devices, pharmaceuticals, computer monitors, laser CD players, cosmetics, eyeglasses, food and food products, DHL is required to file specific information in order to obtain the required import permits or licenses. The charge applies to the duty and taxes payer.	Per shipment	300.00 ZAR