

# EXPRESS 9:00

## DOMESTIC



Door-to-door domestic delivery service for documents and parcels to key business cities by 9:00 hrs the next business day within national borders, with proactive delivery notification and a full money-back guarantee\*.

### ONE COMPANY MAKES SHIPPING FASTER

Business today is moving extremely fast. When you need time-critical deliveries made domestically, you can count on DHL DOMESTIC EXPRESS 9:00 to do the job reliably every time. As the fastest door-to-door delivery service in today's industry, this option is the ideal choice when faced with critical situations and urgent deadlines.

So, when it comes to delivering your company's time-critical shipments – and your reputation, rely on DHL DOMESTIC EXPRESS 9:00. The service is backed up with an information flow that gives you the confidence that your design proposal or prototype is safely on its way.

With DHL DOMESTIC EXPRESS 9.00 you set the pace for your business.

- Time specific delivery promise
- Latest possible collection times
- Online, real time tracking
- Dedicated procedures for priority shipment handling
- Full money-back guarantee included\*
- Proactive delivery notification

\* DHL Terms and Conditions apply



# EXPRESS 9:00

## DOMESTIC

### Take advantage of these optional services.

Because every business is different, and every day brings something new, DHL Express offers a variety of optional services and handling options to suit your needs.

- **Insurance:** Additional financial protection based on the value of the shipment.
- **Packaging:** From free-of-charge standard flyers and envelopes to premium quality boxes of different shapes and sizes.
- **Proof of delivery:** A copy of the signature collected at the time of delivery.
- **Proactive Tracking:** We track your shipment for you from the moment the courier collects it to the time the shipment is delivered and keep you advised of the details.

### Your shipments are never out of sight.

DHL Shipping Tools extend from simple online booking to sophisticated systems that integrate shipping with other business processes, offering you the ultimate in efficiency and convenience.

DHL Tracking Tools use advanced shipment event management technologies to ensure that you know where your shipment is at all times. These tracking options are available to you free of charge:

- **Website:** Log on to [www.dhl.com](http://www.dhl.com). Just select tracking and enter the waybill number of the shipments you wish to track.
- **E-mail:** Send an e-mail containing up to ten distinct waybill numbers to [track@dhl.com](mailto:track@dhl.com).
- **SMS tracking:** You can track the progress of single waybill numbers via the text messaging service on your mobile phone. Just send your waybill number to (+44) 7720 334455 at the cost of a local SMS.
- **WAP tracking:** You can also check shipments via any WAP enabled GSM network including 3G mobile phones. Just log on to [wap.dhl.com](http://wap.dhl.com).

#### Fast Facts:

Express door-to-door domestic pre 9:00 hrs delivery of documents and parcels on the next possible business day.

- Up to 30 kg piece weight
- Up to 300 kg shipment weight
- Proactive notification of delivery
- Available to major towns and cities
- Priority shipment handling
- Full money-back guarantee in the unlikely event of late delivery\*

\* DHL Express Terms and Conditions apply.

#### Shipping Tips:

- Pre-scheduled collections can be arranged based on your shipping requirements.
- Check size and weight limitations online before making a booking.
- Online shipment processing tools available via your desktop to simplify and speed up the shipping process.
- An experienced Customer Service Advisor is available to handle any pre- or post shipment enquiries.

© DHL, DHL® is a registered trademark of Deutsche Post AG/  
DHL Operations B.V./DHL International GmbH